

Oxford Kidney Unit

March 2018

Allie Thornley

Matron and Clinical Lead (Renal
Medicine)

ABOUT ME:

- Qualified as nurse in 1991. First post on the renal ward
- Tried to be a resus training officer – last 4 months
- 1 year on gastro ward
- Returned to renal to set up HDU
- Moved to dialysis in 2004
- Matron 2010

What I plan to talk about today:

- ❑ OKU – People
- ❑ OKU – Activity
- ❑ OKU – Strategy
- ❑ OKU – Quality and projects

New People

Debbie Grove:

Deputy matron who
covers Bucks units and
Horton

Shares responsibility
with me

Leads on key projects



New People

Medical Workforce (changes)

Dr Sam Gupta- SMH and Wycombe

Dr Husham Abuleis- MK (joint appointment)

Dr Ben Storey (Locum Consultant for 1 year)

Dr Uday Udayaraj- to replace Dr Haynes

Locum to be appointed to- pending activity review.

Dr Winearls retires

Lesley Bennett retires

New People

Additional Support Workforce (changes)

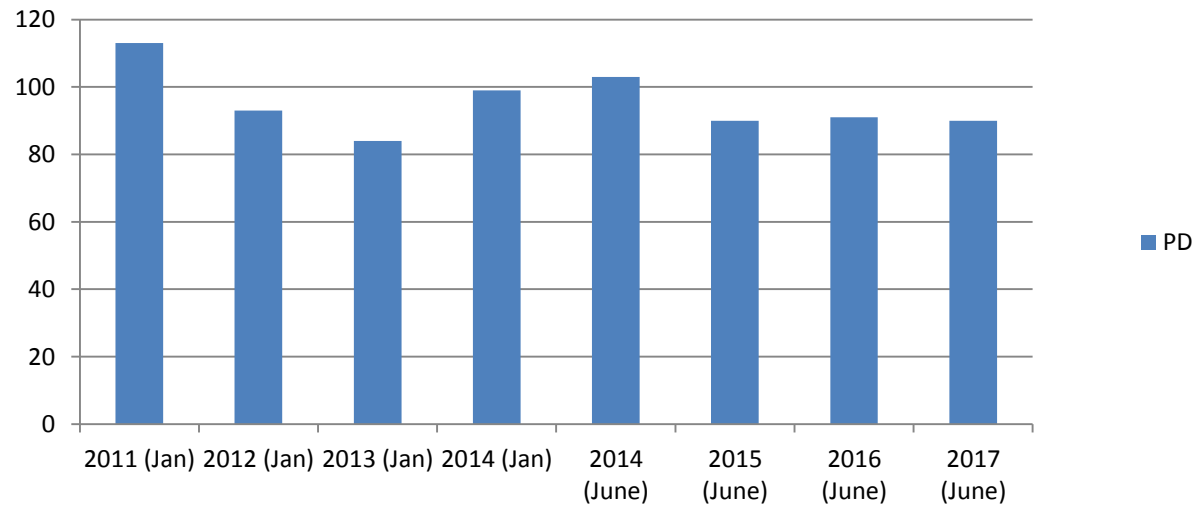
Dr Louise Hankinson (Clinical Psychologist)

Dr David Okai (Consultant Psychiatrist)

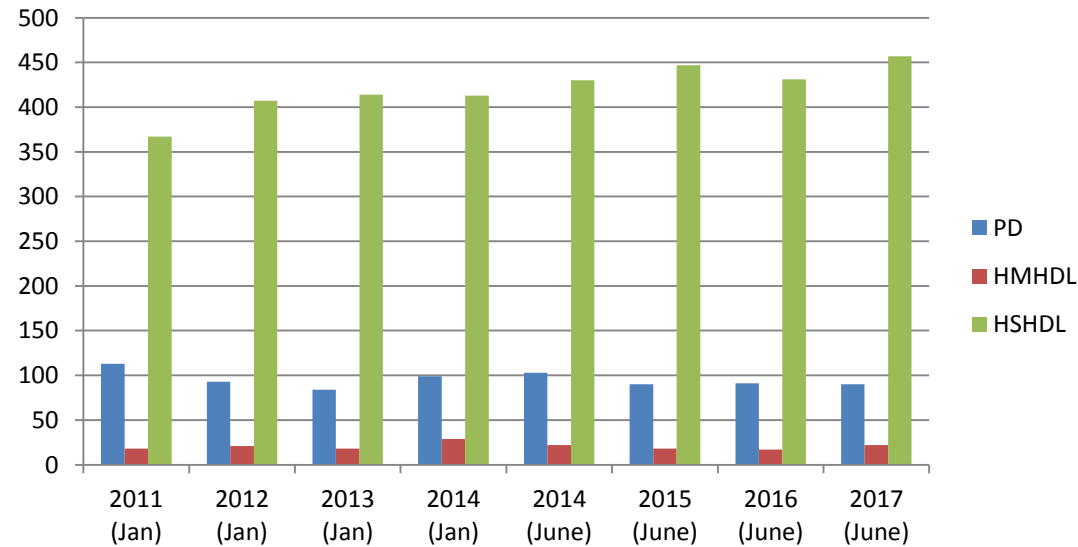
Dr Aoife Lowney (Consultant Palliative Medicine)

Who does the OKU look After?

PD

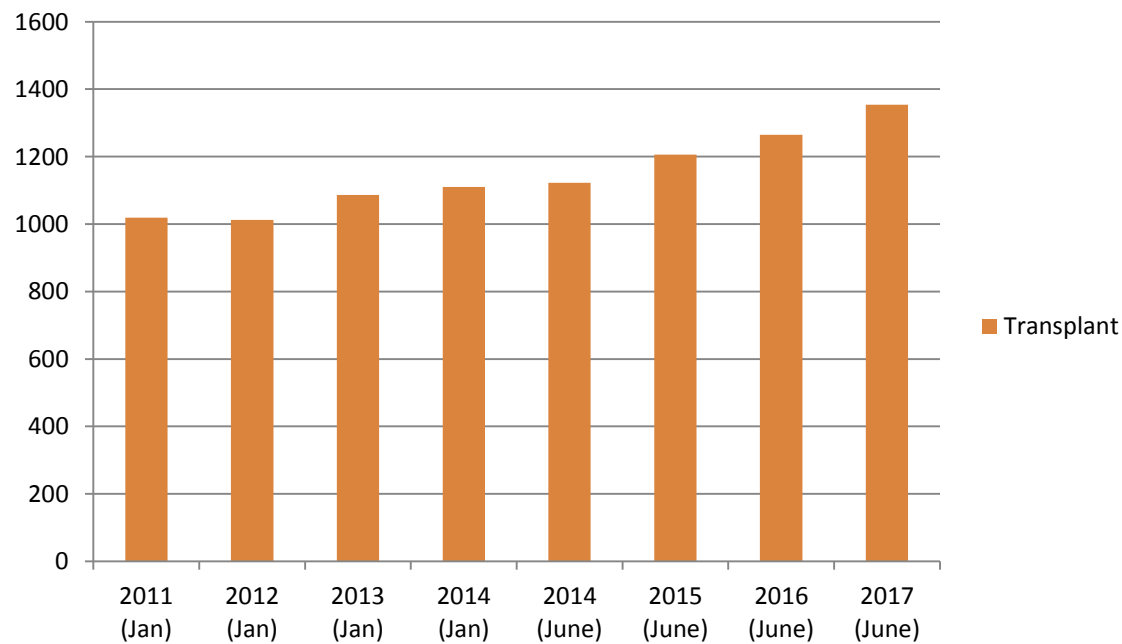


Who does the OKU look After?



Who does the OKU look After?

Transplant



What do we need to do next?

Dialysis capacity

- Horton
- Buckingham

Outpatient activity

- Nephrology and transplant follow up

What do we need to do next?

Transplant Team

Most successful year yet- 2017 saw 275 transplants

- More LRD, with ideas about how to increase further
- More cadaveric transplants- from extended criteria.

‘Home Sweet Home’- plan to review follow up at the network renal units.

Quality Service and Projects

Milton Keynes - Patient Patient/Staff Forum

- **Joint working to address key issues for patients (HD at present)**

The principal aim of our Forum is to make the Renal Unit a harmonious place to receive treatment and to work.

The Renal Patient in Milton Keynes exists to promote communication and collaborative working between renal service users and members of staff

- **Current projects**

Staff photo board

Newsletter

Patient behaviour charter

Quality Service and Projects

Learning Disability Review with NHSE

- National Project
- How can individualised care be planned
- Peer Review

- Access to long term care- how can this be better co-ordinated

Quality Service and Projects

Supportive Care Project and register.

Response to increasing elderly and frail patients. Led by Dr Connor/Debbie Grove.

- iPOS score – (palliative care symptom score). 11 simple questions, that look at a variety of common symptoms
- Health and well being score
- Specific questions looking at mental health and cognitive function

Quality Service and Projects

Transport for dialysis

Increased Pressure

Interact with 5 different ambulances services

Beds/Herts and Luton have had 3 in one year.

SCAS – largest provider. Renal Champion. CCG monitoring group

National picture- working party, quality statement, service specification.

Quality

Complaints

Formal complaints

2016= 6, 2017= 4, 2018= 1

Informal resolution preferred

Outcomes

4 measures reported to renal registry

(PD peritonitis, line infection, access to transplantation, use of renal patient view)

Renal Registry

Quality

Patient Feedback

Outpatients – a work in process. Text score (FFT)

In-patients FFT

Nursing measures

Dialysis

PD

Challenges

Workforce- nursing.

- Flexibility in budgets
- Flexible nurse training
- English language tests
- Cost of living

Capital for developments

- Charitable funds